Getting started:
The following procedure is outlined in more detail on the attached handout.

**Register and Enroll in a Course:**
Students, before you register you will need:
1) A valid email address.
2) A student access code.
3) **The Course ID** from your instructor: claassen31436

Students go to [http://www.coursecompass.com](http://www.coursecompass.com) and click the Register button for students. A page appears reminding students what is required to register. Be sure you have everything you need to register. If you are confused check out the "Take a Tour" link on the home page

**Downloading the Plug-Ins:**
After you have registered and enrolled in the course, run the installation wizard

**Computer/Internet requirements:**
You will need Windows 2000 or XP, Internet Explorer 5.x or 6.0. If you are on a dial-up connection the downloading might take a while. It took me about 40min all together.

**Computer access on campus:**
You can access MyMathLab on campus in
1) Math Lab room 807, Mon-Thur 7am-8:45pm, Fri-Sat 7am-3pm
2) 901 Mon-Thur: 7:30am-10pm, Fri 8am-7pm, Sat10am-4pm
3) 511 Mon-Thur: 8am-10pm, Fri 8am - 5pm
4) Library computer lab: Mon-Thur7:30am-9pm, Fri7:30am-4pm, Sat 10am-3pm

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**Doing Homework:**
* Make sure to check the due dates on the website.
* If you have trouble with the website email me immediately and call the tech support helpline at 1800-677-6337. Do not wait until the next class period to report technical difficulties; you will not be able to make up the HW.
* If the website is down, try again later and make sure that in the worst case you practice some problems from the book for the quiz.
* After a HW assignment is past due, you may practice in the "No Credit" assignments, but you will not receive points for them.
* Check out the help features.
* Make sure you finish all parts on a multi-part problem.
* If you wish to print the HW, do it on paper and enter your answers later, make sure that you answer at least one question (correct or incorrect) before printing, otherwise the program may regenerate all the problems.
* You have three tries on every problem, until the program regenerates the question.

**My Videos Don't Play ?**
(dial-up will be to slow to download the videos)
Try running the Installation Wizard. If your videos still don't play, here is the Solution:
Try to play a video. When the Quicktime Player comes up, right click in the window.
Click on "Plug-in Settings"
Use the Pull-Down menu and select
"Streaming Transport"
Select the following:
"Use this protocol and port ID"
"Use HTTP.Port ID" 80
Close window and restart the video.